

Terms and Conditions

1. Introduction

Welcome to TrailAI. These Terms and Conditions ("Terms") govern your access and use of our website, services, and products (collectively, the "TrailAI Services"). By accessing or using TrailAI Services, you agree to be bound by these Terms. If you do not agree to these Terms, please do not use the TrailAI Services.

2. User Eligibility

By using TrailAI Services, you represent that you are at least 18 years old or have obtained the necessary parental or guardian consent. You also confirm that you have the legal capacity to enter into this agreement.

Users must be at least 18 years old to use TrailAI's services. Users must also ensure that their use of the services complies with applicable laws and regulations.

3. Use of Services

TrailAI provides an AI-powered chatbox and related services designed to enhance user interaction. You agree to use our services only for lawful purposes and in compliance with all applicable laws and regulations.

Prohibited activities include but are not limited to:

- Using the services for fraudulent, deceptive, or misleading purposes.
- Attempting to gain unauthorized access to TrailAI systems or networks.
- Disrupting or interfering with the proper functioning of the services.
- Violating any intellectual property rights of TrailAI or third parties.
- Uploading or sharing content that is unlawful, defamatory, or infringes on intellectual property rights.
- Engaging in activities that could harm or disrupt the services or other users.

4. Account Registration and Security

Certain features of TrailAI Services may require account registration. You agree to provide accurate and complete information when creating an account and to keep your login credentials confidential. You are responsible for all activities that occur under your account.

Users must maintain the confidentiality of their account information, including passwords. TrailAI should be notified immediately of any unauthorized use of an account.

5. User-Generated Content

If TrailAI allows users to submit content (e.g., through the chatbox), users grant TrailAI a license to use, display, and distribute this content. Users must ensure they have the necessary rights to grant this license and that their content does not infringe on third-party rights.

Users may upload documents, including internal company materials such as HR policies and corporate guidelines. By doing so, the user acknowledges and confirms that they have the legal authority to share such content and that it does not infringe upon any third-party rights, confidentiality agreements or data protections laws.

TrailAI does not actively monitor or verify uploaded content. Users are solely responsible for ensuring compliance with internal company policies and applicable laws before submitting any materials.

TrailAI assumes no liability for any unauthorized or improper sharing of internal company materials and encourages organizations to implement internal guidelines regarding data sharing.

6. Intellectual Property Rights

All content, trademarks, and intellectual property associated with TrailAI Services, including but not limited to software, text, graphics, and logos, are the exclusive property of TrailAI or its licensors. Unauthorized use, reproduction, or distribution of any TrailAI content is strictly prohibited.

7. Data Protection and Privacy

Your privacy is important to us. Please refer to our [Privacy Policy](#) and [Cookie Policy](#) for details on how we collect, use, and protect your personal information.

8. Service Availability and Modifications

TrailAI reserves the right to modify, suspend, or discontinue any aspect of the services at any time without prior notice. We are not liable for any unavailability or disruptions of our services.

9. Termination of Access

TrailAI reserves the right to terminate or suspend access to its services for violations of these Terms or other applicable policies.

10. Dispute Resolution and Governing Law

- Greece: For disputes arising within Greece, the courts of Athens shall have exclusive jurisdiction.
- International Disputes: For disputes arising outside of Greece, the preferred method of resolution shall be mediation or arbitration, as per the applicable jurisdiction.

11. Disclaimer of Warranties

TrailAI Services are provided "as is" and "as available" without any warranties, express or implied. We do not guarantee uninterrupted or error-free services. To the fullest extent permitted by law, TrailAI disclaims all warranties, including those of merchantability, fitness for a particular purpose, and non-infringement.

12. Limitation of Liability

To the maximum extent permitted by law, TrailAI shall not be liable for any indirect, incidental, special, consequential, or punitive damages arising out of or in connection with your use of the services.

13. Changes to Terms

TrailAI may update these Terms from time to time. Any modifications will be posted on this page, and continued use of our services constitutes acceptance of the revised Terms.

14. Contact Us

For any questions or concerns regarding these Terms and Conditions, please contact us at:

Email: support@trailai.gr